



Interim HealthCare is committed to continually improving the quality of service to our customers. As our customer, your response to this survey will help us evaluate our quality of service so that we can better serve you.

This information will be returned to our National Service Center for summary and distribution back to the owner or manager of the local Interim HealthCare office. You will not be contacted regarding your response unless you authorize approval below. Thank you for your feedback.



SCALE

- 1
Not at all
- 2
Sometimes
- 3
Frequently
- 4
Almost Always
- 5
Always

OFFICE STAFF

- 1. Understands my staffing needs?
- 2. Is responsive when I contact them?
- 3. Provides staff with appropriate skills and experience?
- 4. Exhibits a customer service attitude?
- 5. Phone calls are answered promptly and courteously?

ASSIGNED EMPLOYEES

- 6. Nurses and health care personnel are on time for their shifts?
- 7. Nurses and health care personnel have the clinical experience required for the assignment?
- 8. Nurses and health care personnel follow facility's policies and procedures?
- 9. Nurses and health care personnel exhibit professional behavior (e.g. Dress, Communication)?
- 10. Interim HealthCare's assigned employees meet your perception of care quality?

GENERAL QUESTIONS

NOT LIKELY PROBABLY DEFINITELY

- Likelihood of using health care agency employees again?
- Likelihood of using Interim HealthCare Staffing again?
- Likelihood of recommending Interim HealthCare Staffing?
- May we contact you regarding your feedback? YES NO

OTHER COMMENTS AND SUGGESTIONS ARE WELCOMED.

Name _____
 Phone _____
 Email _____
 Facility Name _____
 City _____
 State _____

Office Location _____



Interim
HEALTHCARE® STAFFING

**DO WE
MEET
YOUR
STANDARDS?**

Interim
HEALTHCARE® STAFFING

1601 Sawgrass Corp Parkway
Sunrise, Florida 33323

PREVIEW



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT 564 FT LAUDERDALE FL

POSTAGE WILL BE PAID BY ADDRESSEE

Interim HealthCare
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Sunrise, Florida 33323-9946

